

# Klaxy.in

## About Klaxy

*Website copy — About Us*

### Who We Are

Klaxy is an online marketplace built to connect independent sellers with buyers across India, on a single, easy-to-use platform. We provide the technology — storefronts, cataloging, secure payments, and order management — so Sellers can focus on their products and Buyers can shop with confidence.

### What We Do

Klaxy hosts a growing catalog of products listed and sold by independent, verified by super Admin within 24 hours. Every Seller goes through verification and legal agreement onboarding process before their storefront goes live, and every product listing displays clear seller information so Buyers know exactly who they're buying from.

### Our Role as a Marketplace(Klaxy)

We're a marketplace, not a retailer — Klaxy doesn't manufacture or warehouse the products listed on the Platform. Sellers own their listings, pricing, and fulfilment; Klaxy provides the infrastructure, digital market place ■ payment processing, and grievance support that keeps transactions safe and transparent for everyone.

### Why Sellers Choose Klaxy

- Quick onboarding with a simple, transparent one-time setup fee.■
- A dedicated seller dashboard with catalog, order, and payment tools.
- Verified-seller badges that build Buyer trust from day one.

### Why Buyers Choose Klaxy

- Transparent seller information — business name, address, and contact — shown before you buy.
- Secure payments through a trusted payment gateway.■
- ■A responsive grievance process if something goes wrong with an order.

### Trust & Safety

Every Seller on Klaxy completes a verification step and make a legal contract and he/she shall download the soft copy of respective role agreement paper., before listing products. We maintain audit records of registrations and agreements,■ and our Grievance Officer is available to help resolve issues that a Seller doesn't address in time. Full details of our policies are available in our Terms and Conditions and Refund Policy.

### Get in Touch

Have a question, a partnership idea, or feedback? Reach us at [insert support email] or [insert registered business address].